

# RACK RATE SCHEDULE

VALID FROM 8 JANUARY 2021 – 6 JANUARY 2022



ACCOMMODATION RATES						
River Lodge Suite rates are in USD per person per night sharing		RACK (USD)	Private Vehicle	# Triple Rooms	Tour Leader / Guide Rate	
*River Lodge Suites incur a single supplement					1 - 14 Guests	15+ Guests
River Lodge Suite	High Season	1,200	550	3	600	1 x no charge
	Mid Season	850			425	
*River Lodge Suite - Single Occupancy	High Season	1,800		N/A	N/A	N/A
	Mid Season	1,280				
Family Suite & River House Private Villa rates are in USD per Unit per night (i.e. per Family Suite or per Villa per night)		RACK (USD)	Private Vehicle	# Triple Rooms	Tour Leader/Guide Rate	
					1 - 14 Guests	15+ Guests
River Lodge Family Suite	High Season	4,200	550	N/A	N/A	N/A
	Mid Season	2,980				
River House Private Villa	High Season	7,200	1 x included	N/A	N/A	N/A
	Mid Season	5,100				
Dates Per Season		Mid Season: 8 Jan '21 - 31 Mar '21; 1 Oct '21 - 20 Dec '21		High Season: 1 Apr '21 - 30 Sep '21; 21 Dec '21 - 6 Jan '22		
Offers are detailed below		4+ night, 7+ night and Honeymoon offers available				

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CHILD POLICY - CHILDREN OF ALL AGES ARE WELCOME AT MATETSI VICTORIA FALLS					
Child Age	Rate	Notes	Activity Participation		
			Game Drives & River Cruises	Upper Zambezi Canoeing	Walking Safaris
0 - 2 years, sharing with 1 or 2 adults	Free of Charge	Cot Subject to Availability	Not permitted**	Not permitted	Not permitted
3 - 5 years, sharing with 1 or 2 adults	Free of Charge				
*6 - 16 years, sharing with 1 or 2 adults	50% of full adult rate	Max 2 children per room	Yes, 6 - 12 years at Manager's discretion	16 years and older	16 years and older
*6 - 16 years in own room	1st child: adult rate, 2nd & 3rd child 50% of adult rate	Max 3 children per room			
17 years and older will be charged as adults	Adult rate		Yes	Yes	Yes
*Triple room configuration is possible. Please note only 3 extra beds are available per night at the lodge so these are subject to availability on request.					
**If paying for a Private Vehicle, children of any age may go on game drives, with access to sightings being at the discretion of the guide, based on the behaviour of both child and animals. Greater distances to animals may be adhered to, or certain sightings may be avoided in order to ensure the safety of all.					
<b>Matetsi Victoria Falls offers a children's program. Contact our reservations office for full details.</b>					
SUITES, FAMILY SUITES & VILLA DETAILS					
Unit	Configuration	Rate	Occupancy		
River Lodge Suites	Twin or Double	Per Person Per Night	Maximum of 2 adults		
River Lodge Suites (Triple)	Twin or Double with an extra bed	Per Person Per Night	Maximum of 2 adults + 1 child or 1 adult + 2 children		
River Lodge Family Suites	Suite with adjoining children's room, both en suite	Per Family Suite Per Night	Maximum of 2 adults + 2 children		
River House Private Villa	4 ensuite rooms (2 Master Bedrooms, 2 Bedrooms)	Per Villa Per Night	Maximum of 8 guests		
<b>See the Matetsi Victoria Falls Factsheet &amp; Brochure for layouts.</b>					

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EXCEPTIONAL EXPERIENCES & OFFERS		
Offer	Validity	Details
Long Stay: Helicopter Experience	8 Jan '21 - 6 Jan '22	Stay for 4 or more nights at Matetsi Victoria Falls and enjoy a complimentary helicopter flight one-way to/from Matetsi from/to Victoria Falls, including a scenic flight over the Falls, the Zambezi River & Matetsi Private Game Reserve. 1 flight per guest per stay. Includes parks fees and one-way road transfer as necessary. *Upgrade to helicopter airport transfer, details below.
Long Stay: Stay 4 nights, Pay for 3 nights	8 Jan '21 - 6 Jan '22	Stay for 4 nights and only pay for 3 nights at Matetsi Victoria Falls. *This offer does not include a scenic flight over the Falls, the Zambezi River & Matetsi. Please note that this offer is not applicable to the River House Private Villa.
Long Stay: 7 night Matetsi Retreat (Stay 7 nights, Pay for 5 nights)	8 Jan '21 - 6 Jan '22	Stay for 7 nights and only pay for 5 nights while experiencing the ultimate Retreat with a combination of Tranquil Zambezi River, exclusive Safari and Victoria Falls. The Matetsi Retreat includes a complimentary 60 minute relaxing massage over-looking the Zambezi River. *This offer includes a complimentary helicopter flight one-way to/from Matetsi from/to Victoria Falls, including a scenic flight over the Falls, the Zambezi River & Matetsi Private Game Reserve. Offer also includes parks fees and one-way road transfer as necessary. Please note that this offer is not applicable to the River House Private Villa.
Honeymoon Offer	8 Jan '21 - 6 Jan '22	One partner pays full rate, the other partner pays 50% of accommodation rate for the whole stay. Offer is not applicable to Family Suites or Villa. Valid for travel within 6 months of date of marriage. Minimum 2 night stay.
The honeymoon offer may be combined with one of the Long Stay offers. Long stay offers may not be combined together.		
All Guests receive a complimentary Tour of The Victoria Falls and High Tea at Victoria Falls Hotel irrespective of the number of nights they are staying.		
*Tour of the Falls and High Tea are on a scheduled basis, upgrades to private tours are available as per below.		

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TRANSFERS, EXPERIENCES & UPGRADES				
Item Group	Validity	Item	Rate (USD)	Notes
Complimentary scheduled arrival/departure transfer are included in the Matetsi Victoria Falls accommodation rate (for pick-up/drop-off from within the Victoria Falls area - including VF borders, VF town and VFA airport - see rate includes). A supplement (or top-up) can be added to cover pick ups from Kasane/Livingstone and/or Upgrade to Private Transfers.				
Road Transfers Top Ups & Upgrades (rates are per person)	8 Jan '21 - 6 Jan '22	Top-up Scheduled Transfer: Livingstone Town/Airport Zambia to Zimbabwe Border (VF)	33	
		Top-up Scheduled Transfer: Kasane Town/Airport Botswana to Zimbabwe Border	33	
		Upgrade to Private Transfer: Victoria Falls Town/Airport to Matetsi	60	
		Upgrade to Private Transfer: Kasane Town/Airport Botswana to Matetsi	80	
		Upgrade to Private Transfer: Livingstone Town/Airport Zambia to Matetsi	80	
Helicopter Transfers (rates are per helicopter) - see Tours & Transfers Rates schedule for full list of Helicopter experiences	8 Jan '21 - 6 Jan '22	Victoria Falls Airport - Matetsi - direct heli transfer 4-seater (max 4 Pax)	1500	National Parks fees are included where applicable. These are subject to change at short notice & may affect inclusive rates.
		Victoria Falls Airport - Matetsi - direct heli transfer 6-seater (max 6 Pax)	2 400	
		Victoria Falls Airport - Matetsi - transfer incl scenic flight over the falls 4-seater (max 4 Pax)	2 900	
		Victoria Falls Airport - Matetsi - transfer incl Falls scenic flight, 6-seater (max 6 Pax)	4 050	

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TRANSFERS, EXPERIENCES & UPGRADES				
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Helicopter Offer Upgrades from scenic charter flight to scenic helicopter transfers (rates are per helicopter)	8 Jan '21 - 6 Jan '22	Upgrade 4 night offer, scenic helicopter flight to a one way transfer to/from Victoria Falls Airport/Matetsi incl falls scenic flight, 4-seater (max 4 Pax)	1 000	8 Jan '21 - 6 Jan '22
		Upgrade 4 night offer, scenic helicopter flight to a one-way transfer to/from Victoria Falls Airport/Matetsi incl falls scenic flight, 6-seater (max 6 Pax)	1 500	
Tour of the Falls Experience Offer is on a scheduled basis, upgrades to private tours are available as per below.				
See the Tours & Transfers rates sheet or contact our Reservations team for full details.				
Tour of the Falls Experience Upgrades	8 Jan '21 - 6 Jan '22	Upgrade: Private Victoria Falls Tour	175	
		Upgrade: Victoria Falls Cultural Tours	250	
		Upgrade: Victoria Falls Aerial Experience	350	
		Upgrade: Victoria Falls Adventure	350	
		Upgrade: Zambezi Aerial Experience	480	
		Upgrade: Ultimate Victoria Falls Adventure	500	
		Upgrade: Victoria Falls from all Angles (recommended during High Water Season)	500	
See Tours & Transfers Rates sheet for a full list of services offered and additional details.				

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## THE FINE PRINT

- All rates are inclusive of VAT (where applicable) and are stated in US Dollars.
- Accommodation rates are per person per night sharing, except for the Family Suite and River House Villa which are per unit per night.
- Single Supplement: A single supplement of 50% applies from the first single room. A single supplement will be charged when an adult is sharing with an infant.
- Triple rooms are suitable for a maximum of 2 adults and 1 child, or 1 adult and 2 children, not 3 adults.
- Family suites are suitable for a maximum of 2 adults and 2 children.
- Standard check-in is 2pm and check-out time is 11am. An early check-in or late check-out can be requested where necessary, this cannot however be guaranteed.
- Please ensure that all details are in accordance with your reservation request. Should you require any amendments, please contact us immediately.
- Should any of the details change, we reserve the right to re-calculate the reservation costs accordingly.
- Private Vehicle: a private 4x4 safari vehicle can be pre-booked at an additional cost, subject to availability. Rates are per vehicle per night, from 2pm on day of arrival to 11am on day of departure.
- In the case of boating activities, the availability of boats may restrict private use and require forward planning.
- Please see applicable notes under our Child Policy for children joining on a private vehicle.
- Tour Leaders, Private Guides: Normal guest inclusions and exclusions apply. A maximum of 1 Tour Leader on a discounted rate per 14 guests.
- Unmanned Aerial Vehicles: (Drones) usage is not allowed in Matetsi Private Game Reserve, until such time as their impact on wildlife and anti-poaching initiatives can be assessed.
- All tours, experiences and activities are weather permitting. Guest safety is our first priority.
- Inclusive activities and signature offers may not be exchanged for cash value under any circumstances.
- Please note that Matetsi Victoria Falls reserves the right to change rates and terms and conditions at any time. Such changes shall be communicated to our partners and shared on our website.
- Transfers will be handled by our ground handling division or if necessary by one of our preferred partners. Contact our reservations department for additional details.

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Rates Include	
Scheduled Luxury Return Transfer to/from Matetsi from/to within the Victoria Falls area, i.e. VF town, VF Airport & VF borders with Botswana/Zambia. Tour of the Falls experience including a guided walking Tour of the Falls and High Tea at The Victoria Falls Hotel, with option of earlier transfer for guests doing additional activities (once per guest per stay). Accommodation; three meals daily; the house selection of non-alcoholic & alcoholic beverages; refreshments on game drives; laundry; safari activities including game drives & safari walks; birdwatching; a sunrise or sunset boat cruise on the Zambezi River and additional boat cruises subject to availability; amateur fishing & canoeing; emergency medical evacuation insurance; and a Conservation Contribution of US\$ 20 per person per night towards the ongoing conservation work carried out on Matetsi Private Game Reserve. Additional River House includes: arrival and departure transfer on a private basis, Tour of the Falls experience on a private basis, private villa, private 4x4 safari vehicle & a dedicated team of staff.	
Rates Exclude	
Scheduled Luxury Transfer from/to Kasane or Livingstone (Towns or Airports) to/from Zimbabwe (Victoria Falls) borders @ US\$ 30 per person (min 2pax) one-way (See full list of top-ups/upgrade above or on Tours & Transfers rate sheet). Rates also exclude items not listed as inclusions: e.g. all items of a personal nature, telephone calls, shop/boutique purchases, spa treatments, gratuities, champagne & exclusive (premium) beverages, cigars, Victoria Falls activities & all transfers other than as specified in Rate Includes (inclusions above).	
Method of Payment	
<b>Account Name:</b>	African Wilderness Limited
<b>Account Address:</b>	1st Floor, 94-96 Wigmore Street, London, United Kingdom
<b>Bank:</b>	Investec Bank (Mauritius) Limited
<b>Bank Address:</b>	6th Floor Dias Pier Building, Le Caudan Waterfront, Caudan, Port Louis, Mauritius
<b>Payment Reference:</b>	Matetsi Victoria Falls + Reservation Number
<b>Account number:</b>	0173-188817-500
<b>IBAN:</b>	MU83IVES1601000188817500000USD
<b>SWIFT Code:</b>	IVESMUMU
To avoid any delays, please make sure the above mentioned banking details are provided in full in your bank transfer instruction.	

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THE FINE PRINT		
Bookings		
Provisional Bookings may be held as mentioned below, after which the booking must be confirmed or it will be released. Confirmations must be in writing.		
<b>Bookings made 61 days+ prior to arrival:</b>	booking held for 21 days	
<b>Between 60 - 31 days prior to arrival:</b>	booking held for 14 days	
<b>Less than 30 days prior to arrival:</b>	booking held for 48 hours	
Deposit & Cancellation policies:		
The following deposits are payable within 7 days of confirmation. All reservations made become subject to the cancellation policy once the booking has been confirmed. Cancellations are only effective on receipt of written notification.		
<b>Insurance:</b> It is a condition of everyone using the rates and services offered by Matetsi Victoria Falls, and its booking offices, that all clients (including individuals, companies and other legal entities) have adequate insurance cover against all risks associated with overseas travel (including but not limited to epidemics and pandemics) and appropriate medical and other insurance prior to departure from their country of origin.		
	Deposit	Cancellation
<b>More than 45 days out:</b>	20% deposit	20% cancellation fee applies
<b>45 days to date of travel:</b>	100% deposit	100% cancellation policy applies
<b>90 days to date of travel:</b> (Applicable to High Season dates)	100% deposit	100% cancellation policy applies
Please note: should guests fail to arrive on their intended arrival date, arrive later than their intended arrival date, or leave before their intended departure date, no refund will be made.		

Signed on receipt and in acknowledgement of the above Rates, Terms and Conditions

Dated at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_

Name of Agency: \_\_\_\_\_ Designation: \_\_\_\_\_ Name in print: \_\_\_\_\_ Signature: \_\_\_\_\_