

# RACK RATE SCHEDULE

VALID FROM 8 JANUARY 2025 – 31 MARCH 2026



ACCOMMODATION RATES					
Dates Per Season		Peak Season (min. 2-night stay): 16 June – 31 Aug '25		High Season: 1 April – 15 Jun '25; 1 - 30 Sept '25 and 16 Dec '25 – 7 Jan '26	Mid-Season: 8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan '26 – 31 Mar '26
River Suite rates are in USD per person per night sharing River Suites incur a single supplement*		RACK (USD)	Private Vehicle	Tour Leader / Guide Rate*	
				1 - 14 Guests	15+ Guests
River Suite – per person per night sharing	Peak Season	1 725	650 per night (1 x private cruise per stay included)	1 035	Single occupancy suite: charged at per person Tour Leader / Guide rate with no single supplement.  OR Complimentary Guide Room*
	High Season	1 585		955	
	Mid-Season	1 095		660	
*River Suite - Single Occupancy	Peak Season	2 590		1 555	
	High Season	2 380		1 430	
	Mid-Season	1 645		990	
Family Suite & River House rates are in USD per Unit per night (i.e. per Family Suite or per villa per night)		RACK (USD)	Private Vehicle	Tour Leader / Guide Rate*	
				1 - 14 Guests	15+ Guests
River Family Suite (Maximum 2 adults and 2 children)	Peak Season	6 470	1 x vehicle included (and 1 x private cruise per stay included)	N/A	N/A
	High Season	5 940			
	Mid-Season	4 105			
River House (Maximum 8 guests)	Peak Season	11 215		N/A	N/A
	High Season	10 300			
	Mid-Season	7 115			
*The above Tour Leader / Guide Rates rates are for accommodation in our River Suites and have the standard Includes and Excludes. We also have 2 guide rooms available at USD 350 per night for single occupancy (USD 200 for one additional guest) - T&Cs and includes/excludes are laid out on Page 6 & 7 of this document.					
Conservation Contribution	Rates are exclusive of the conservation contribution, which is USD 55 per adult per night and USD 20 per child (under 17) per night.				
Additional Activities	Rates are fully inclusive (Includes and Excludes are listed on Page 7). Additional Transfers, Experiences and Upgrades are listed on Pages 4 & 5.				
Offers are detailed below	StayPay, Long Stay and Honeymoon offers are available (see Page 3 for details)				

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## CHILD POLICY - CHILDREN OF ALL AGES ARE WELCOME AT MATETSI VICTORIA FALLS

Child Age	Rate	Activity Participation	
		Game Drives & River Cruises	Walking Safaris
*0 - 5 years, sharing with 1 or 2 adults	Free of Charge	Not permitted**	Not permitted
*6 - 12 years, sharing with 1 or 2 adults	50% of full adult rate	Guide's discretion	Not permitted
*13 - 15 years, sharing with 1 or 2 adults	50% of full adult rate	Yes	Not permitted
*16 years, sharing with 1 or 2 adults	50% of full adult rate	Yes	Yes
17 years and older	Adult rate	Yes	Yes

\*Triple room configuration is possible and charged as follows:

Children aged 0 – 5 stay free of charge when sharing with one or two adults, making use of existing bedding (shared bedding with adults; cot subject to availability)

Children aged 0 – 5 who require an extra bed are charged US\$ 200 per night

Children aged 6 – 16 who are sharing the room with one or two adults and require an extra bed are charged 50% of the adult rate

\*Please note only 5 extra beds are available per night at the lodge so these are subject to availability on request.

\*\*When booking a Private Vehicle, children of any age may go on game drives, with access to sightings being at the discretion of guides, based on the behaviour of both child and animals.

Safety for all being our number one priority.

Matetsi Cubs provides for fun activities for our junior safari guests during their stay.

### SUITES, FAMILY SUITES & VILLA DETAILS (see factsheet & brochure for layouts)

Unit	Configuration	Rate	Occupancy
River Suites (16 units)	Twin or Double	Per Person Per Night	Maximum of 2 adults
*River Suites (Triple)	Twin or Double with an extra bed	Per Person Per Night	Maximum of 2 adults + 1 child or 1 adult + 2 children
River Family Suites (2 units)	Suite with adjoining children's room, both ensuite	Per Family Suite Per Night	Maximum of 2 adults + 2 children
River House (1 unit)	4 ensuite rooms (2 Main Bedrooms, 2 Bedrooms)	Per Villa Per Night	Maximum of 8 guests

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## EXCEPTIONAL EXPERIENCES & OFFERS

Offer	Validity	Details
Stay 3 nights and get 50% off the 3 <sup>rd</sup> night (mid-season only)	Mid-Season: 8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan – 31 Mar '26	Stay for 3 nights and get 50% off the 3 <sup>rd</sup> night at Matetsi Victoria Falls. Not applicable to the River House and Family suite.
Long Stay: Helicopter Experience (Not available during Peak season)	High Season: 1 April – 15 Jun '25; 1 - 30 Sept '25 and 16 Dec '25 – 7 Jan '26 Mid-Season: 8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan – 31 Mar '26	Stay for 4 or more nights at Matetsi Victoria Falls and enjoy a complimentary helicopter flight one-way to/from Matetsi from/to Victoria Falls Town, including a scenic flight over the Falls, the Zambezi River & Matetsi Private Game Reserve. 1 flight per booking per stay. Includes parks fees and one-way road transfer as necessary. *Upgrade to helicopter airport transfer, details below.
Long Stay: Stay 4 nights, Pay for 3 nights (Not available during Peak season)	High Season: 1 April – 15 Jun '25; 1 - 30 Sept '25 and 16 Dec '25 – 7 Jan '26 Mid-Season: 8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan – 31 Mar '26	Stay for 4 nights and only pay for 3 nights at Matetsi Victoria Falls. *This offer does not include a helicopter flight. Not applicable to the River House and Family suite.
Long Stay: 7 night Matetsi Retreat Stay 7 nights, Pay for 5 nights (Not available during Peak season)	High Season: 1 April – 15 Jun '25; 1 - 30 Sept '25 and 16 Dec '25 – 7 Jan '26 Mid-Season: 8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan – 31 Mar '26	The Matetsi Retreat includes one complimentary 60 minute massage (per person). Not applicable to the River House and Family suite. Please note the helicopter experience is not included.
Honeymoon Offer (year-round)	8 Jan '25 – 31 Mar '26	One partner pays full rate, the other partner pays 50% of accommodation rate for the whole stay. Offer is not applicable to Family Suites or Villa. Valid for travel within 6 months of date of marriage. Minimum 2 night stay.
The honeymoon offer may be combined with one Long Stay offer in mid and high season only. Long stay offers may not be combined together.		
All guests receive a complimentary scheduled Tour of The Victoria Falls (including parks fees up to USD 50), as well as complimentary scheduled arrival and departure transfers within the Victoria Falls area. Upgrades to private tours and private transfers are available (listed on Page 4 - 5).		

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## TRANSFERS, EXPERIENCES & UPGRADES

3rd party activities (including helicopters and other Victoria Falls town activities) may be subject to rates increases at short notice. Please take these rates as indicative. Our team can quote for 3rd party activities at time of enquiry.

Item Group	Validity	Item	Rate (USD)	Notes
Complimentary scheduled arrival/departure transfers are included in the Matetsi Victoria Falls accommodation rate (for pick-up/drop-off from within the Victoria Falls area - including VF borders, VF town and VFA airport - see rate includes). A supplement can be added to cover pick ups from Kasane/Livingstone and/or Upgrade to Private Transfers.				
Road Transfers Supplements & Upgrades (rates are per person)	8 Jan '25 – 31 Mar '26	Supplement for Scheduled Transfer: Livingstone Town/Airport to Matetsi	40	
		Supplement for Scheduled Transfer: Kasane Town/Airport to Matetsi	40	
		Upgrade to Private Transfer: Victoria Falls Town/Airport to Matetsi	65	
		Upgrade to Private Transfer: Kasane Town/Airport to Matetsi	85	
		Upgrade to Private Transfer: Livingstone Town/Airport to Matetsi	85	
Helicopter Transfers (rates are per helicopter) - see Tours & Transfers Rates schedule for full list of Helicopter experiences	8 Jan '25 - 31 Mar '26	Victoria Falls Airport - Matetsi - direct transfer 4-seater (max 4 Pax)	1 950	National Parks fees are included where applicable. These are subject to change at short notice & may affect inclusive rates.
		Victoria Falls Airport - Matetsi - direct transfer 6-seater (max 6 Pax)	2 850	
		Victoria Falls Airport - Matetsi - transfer incl. scenic flight over the falls 4-seater (max 4 Pax)	3 300	
		Victoria Falls Airport - Matetsi - transfer incl. scenic flight over the Falls, 6-seater (max 6 Pax)	4 500	

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## TRANSFERS, EXPERIENCES & UPGRADES

3rd party activities (including helicopters and other Victoria Falls town activities) may be subject to rates increases at short notice. Please take these rates as indicative. Our team can quote for 3rd party activities at time of enquiry.

Item Group	Validity	Item	Rate (USD)	Notes
Helicopter Experience Offer (under offers pg. 3) Upgrades from scenic charter flight to scenic helicopter transfers (rates are per helicopter)	8 Jan '25 - 31 Mar '26	Upgrade 4 night offer, scenic helicopter flight to a one way transfer to/from Victoria Falls Airport/Matetsi incl. scenic flight over the Falls, 4-seater (max 4 Pax)	1 450	
		Upgrade 4 night offer, scenic helicopter flight to a one way transfer to/from Victoria Falls Airport/Matetsi incl. scenic flight over the Falls, 6-seater (max 6 Pax)	1 950	
Tour of the Falls Experience Offer is on a scheduled basis, upgrades to private tours are available as per below.				
See the Tours & Transfers rates sheet or contact our Reservations team for full details.				
Tour of the Falls Experience Upgrades	8 Jan '25 – 31 Mar '26	Upgrade: Private Victoria Falls Tour	175	
		Upgrade: Victoria Falls Cultural Tours	250	
		Upgrade: Victoria Falls Aerial Experience	350	
		Upgrade: Victoria Falls Adventure	350	
		Upgrade: Zambezi Aerial Experience	480	
		Upgrade: Ultimate Victoria Falls Adventure	500	
		Upgrade: Victoria Falls from all Angles (recommended during High Water Season)	500	

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## THE FINE PRINT

- All rates are inclusive of VAT (where applicable) and are stated in United States Dollars (USD).
- Accommodation rates are per person per night sharing, except for the Family Suite and River House Villa which are per unit per night.
- Single Supplement: A single supplement of 50% applies from the first single room. A single supplement will be charged when an adult is sharing with an infant.
- Triple rooms are suitable for a maximum of 2 adults and 1 child, or 1 adult and 2 children, not 3 adults.
- Family suites are suitable for a maximum of 2 adults and 2 children up to age 16.
- Standard check-in is 2pm and check-out time is 11am. An early check-in or late check-out can be requested where necessary, this cannot however be guaranteed.
- Please ensure that all details are in accordance with your reservation request. Should you require any amendments, please contact us immediately.
- Should any of the details change, we reserve the right to re-calculate the reservation costs accordingly.
- As a standard, game drives are done on a shared vehicle basis (max 6 guests per vehicle if sharing, or seating capacity or 10 guests max if all travelling together)
- Private Vehicle: a private 4x4 safari vehicle can be pre-booked at an additional cost, subject to availability. Rates are per vehicle per night, from 2pm on day of arrival to 11am on day of departure.
- Private boat cruises can be booked at an additional cost of USD 350 per cruise per boat. A full-stay private vehicle booking includes 1 private boat cruise.
- In the case of boating activities, the availability of boats may restrict private use and require forward planning.
- Please see applicable notes under our Child Policy for children joining on a private vehicle.
- If there are any special requests or requirements these must be sent in writing to Reservations a minimum of 14 days prior to arrival. E.G. an interest in walking safaris should be noted in advance to ensure this can be arranged.
- Tour Leaders, Private Guides: Normal guest inclusions and exclusions apply. A maximum of 1 Tour Leader on a discounted rate per 15 guests.
- Unmanned Aerial Vehicles: (Drones) usage is not allowed in Matetsi Private Game Reserve, until such time as their impact on wildlife and anti-poaching initiatives can be assessed.
- All tours, experiences and activities are weather permitting. Guest safety is our first priority.
- Inclusive activities and signature offers may not be exchanged for cash value under any circumstances.
- Please note that Matetsi Victoria Falls reserves the right to change rates and terms and conditions at managements discretion. Such changes shall be communicated to our partners and shared on our website timeously.
- Transfers will be handled by our ground handling division or if necessary by one of our preferred partners. Contact our reservations department for additional details.
- **Insurance:** It is a condition of everyone using the rates and services offered by Matetsi Victoria Falls, and its booking offices, that all clients (including individuals, companies and other legal entities) have adequate insurance cover against all risks associated with overseas travel (including but not limited to epidemics and pandemics) and appropriate medical and other insurance prior to departure from their country of origin. It is recommended that said travel insurance be taken out upon confirmation of booking in order to cover the cancellation or curtailment of their trip.

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## Rates Include

- Scheduled Luxury Return Transfer to/from Matetsi from/to within the Victoria Falls area, i.e. VF town, VF Airport & VF borders with Botswana/Zambia
- Scheduled Tour of the Falls experience including a guided walking Tour of the Falls with option of earlier transfer for guests doing additional activities (once per guest per stay), including Tour of the Falls parks fees (up to USD 50 per person)
- Safari activities including game drives, birdwatching & safari walks.
- A sunrise or sunset boat cruise on the Zambezi River and additional boat cruises subject to availability
- Amateur fishing
- Three meals daily and the house selection of non-alcoholic & alcoholic beverages
- Laundry
- Emergency medical evacuation
- Additional Family Suite includes: a private 4x4 safari vehicle and 1 private boat cruise
- Additional River House includes: arrival and departure transfer on a private basis, Tour of the Falls experience on a private basis, private dining, private 4x4 safari vehicle, 1 private boat cruise & a dedicated team

## Rates Exclude

- Scheduled Luxury Transfer from/to Kasane or Livingstone (Towns or Airports) to/from Zimbabwe (Victoria Falls) borders (See full list of top-ups/upgrade above or on Tours & Transfers rate sheet)
- Private Safari Vehicles and Private Boat Cruises
- Conservation Contribution of USD 55 per adult per night and USD 20 per child (under 17) per night, which goes towards the ongoing conservation work carried out on Matetsi Private Game Reserve.
- All items of a personal nature, including but not limited to telephone calls or shop/boutique purchases
- Spa treatments
- Gratuities (should a Gratuity Guideline be required, this is available from our reservations team)
- Champagne, exclusive (premium) beverages & cigars
- Victoria Falls activities
- All transfers other than as specified in Rate Includes (inclusions above)

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## Tour Leader / Guide Rooms

There are 2 tour leader / guide rooms available. These rooms are only available to tour leaders / guides who are travelling with guests staying at Matetsi Victoria Falls. Each room is ensuite, air-conditioned, and has WiFi and a small mini-bar fridge. Rooming configuration can either be Single/Double or Twin.

### Rates:

USD 350 per night (based on single occupancy, a 2nd person can be accommodated at an additional cost of USD 200 per night, with the same T&Cs, includes and excludes).

### Includes:

- Arrival and departure transfers (if arriving / departing with the guests)
- Safari and river activities if joining their guests on a private vehicle / private cruise
- Three meals daily in guest dining areas
- The house selection of non-alcoholic & alcoholic beverages at mealtimes.
- The house selection of non-alcoholic beverages in mini-bar fridge

### Excludes:

- All items of a personal nature
- Telephone calls
- Shop/boutique purchases
- Spa treatments
- Gratuities
- Champagne & exclusive (premium) beverages, and beverages outside of mealtimes
- Cigars
- Victoria Falls activities
- All transfers other than as specified in Rate Includes (inclusions above). Other transfers (MVF to VF Town or VF Airport) are charged at USD 38 per person for scheduled or USD 62 per person for private transfers, these rates are one way (minimum 2pax).
- Tour of the Falls parks fees (if joining guests for their Tour of the Falls)
- Laundry (charged at a nominal rate, at management discretion)
- Anything not listed under includes



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## Terms and Conditions

### Bookings

Provisional bookings may be held as mentioned below, should we not receive written confirmation as required the booking will be released.

<b>Peak Season</b> (16 – 30 June, July and August)	<b>held for 14 days</b>
<b>High and Mid Seasons</b>	<b>held for 21 days</b>
<b>Less than 30 days prior to arrival:</b>	<b>held for 48 hours</b>

### Payment & Cancellation Policies

Cancellations are only effective on receipt of written notification. Unless the cancellation is due to force majeure, the below T&Cs will apply. Should guests fail to arrive on, arrive later than their intended arrival date, or leave before their intended departure date, no refund will be made.

Time Period	Payment Required	Cancellation Policy
<b>Peak Season</b> (16 June – 31 Aug '25)	To confirm the booking a 25% deposit is required within 14 days of confirmation.	Non-refundable deposit
	120 days prior to arrival, 75% balance of payment is required.	Up to 121 days prior to arrival, 50% cancellation fee applies. 120 days or less prior to arrival 100% cancellation fee applies.
<b>High Season</b> (1 April – 15 June '25; 1 - 30 Sept '25 and 16 Dec '25 – 7 Jan '26) <b>&amp; Mid-Season</b> (8 Jan - 31 Mar '25; 1 Oct - 15 Dec '25 and 8 Jan '26 – 31 Mar '26)	To confirm the booking a 25% deposit is required within 14 days of confirmation.	Non-refundable deposit
	60 days prior to arrival, 75% balance of payment is required.	Up to 61 days prior to arrival, 25% cancellation fee applies. 60 days or less prior to arrival, 100% cancellation fee applies.

**Please kindly note these standard T&Cs apply to FIT bookings only. Groups are considered 7 suites or more and terms are negotiated per group booking.**

Terms and conditions are subject to change at the discretion of management who shall endeavour to advise timeously

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Method of Payment	
<b>Account Name:</b>	African Wilderness Limited
<b>Account Address:</b>	1st Floor, 94-96 Wigmore Street, London, United Kingdom
<b>Bank:</b>	Investec Bank (Mauritius) Limited
<b>Bank Address:</b>	6th Floor Dias Pier Building, Le Caudan Waterfront, Caudan, Port Louis, Mauritius
<b>Payment Reference:</b>	Matetsi Victoria Falls + Reservation Number
<b>Account number:</b>	0173-188817-500
<b>IBAN:</b>	MU83IVES1601000188817500000USD
<b>SWIFT Code:</b>	IVESMUMU

To avoid any delays, please make sure the above mentioned banking details are provided in full in your bank transfer instruction.